

INTERCULTURAL AWARENESS AND INTERCULTURAL COMPETENCE: 5 GOLDEN RULES

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LLP-LdV-TOI-11-IT-592
Agreement N° 2011-1-IT1-LEO05-01895
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Guide to documents download

- 01. INTERCULTURAL AWARENESS AND INTERCULTURAL COMPETENCE: 5 GOLDEN RULES THE NUTS AND BOLTS.pdf
(a Powerpoint presentation providing some tips to start-up your intercultural awareness)
- 02. INTRODUCTION TO INTERCULTURAL AWARENESS.pdf
(the original script of the video introduction)
- 03. VIDEO_TIPS.pdf
(a linkography to Youtube videos providing nice and funny examples of dos and don'ts about intercultural awareness and differences in culture)
- 04. INTERCULTURAL CONFLICTS 
(when something goes wrong ... here you are a folder containing some documents that could be useful to understand and manage intercultural misunderstandings or conflicts)
 - a. WHAT IS AN INTERCULTURAL CONFLICT.pdf
(a quick analysis of intercultural conflicts ranging from causes of conflicts to conflict strategies)
 - b. COMMUNICATION AND INTERCULTURAL CONFLICT.pdf
(starting from what is communication, the document provides interesting insight in communication barriers and conditioning in the intercultural encounter)
 - c. MODELS OF CULTURAL DIMENSIONS.pdf
(a curious dissertation on the 5 ways of describing cultural values and ways in which life, in a particular culture, is determined: power distance (PDI), individualism (IDV), masculinity (MAS), uncertainty avoidance (UAI) and long-term orientation (LTO)).
 - d. INTERCULTURAL CONFLICT MANAGEMENT.pdf
(a noteworthy approach to conflicts management complete with case study and practical examples)